

MQIT MEETING MINUTES

Meeting Chair:
Sheri Dawson

Attendees: Magellan: Don Reding, Lisa Christensen; Carl Chrisman and Lori Hack; Dean Settle;
Region V: Linda Wittmuss; GAP: Wanda Swanson; Division: Tammy Westbrook and Bob Bussard.
Phone: Division: Sheri Dawson, Region I: Sharyn Wohlers, Region II: Kathy Seacrest and
Angie Smith; Region III: Ann Tvrdik and Melinda Farritor; Region IV: Amy Stachura

Meeting Date:
January 27, 2011

Meeting: MQIT

Topic/Issue	Discussion	Recommendations/ Action	Resp. party	Due Date	Status
Welcome and Start Up	<ul style="list-style-type: none"> Review of Minutes. Sheri stated that the minutes from the last meeting are posted on the Behavioral Health Website. Lori Hack, the new Consumer Advocate at Magellan, was introduced and spoke about her role with Magellan. 	Approved			Complete
Follow Up and Status Reports	<p>Data Call & MQIT Meeting</p> <ul style="list-style-type: none"> Sheri talked about the Live Meeting for MQIT calls (email had been sent to all). Sheri asked how everyone feels about a Live Meeting, and possibly that on Tuesday's data call, the 4th Tuesday of the month, the MQIT meeting be a standing item. Linda stated that the data calls can be lengthy and there needs to be time for feedback. Ann from Region 3 liked the idea of the Live Meeting format and said it could expand or shorten calls when done the last Tuesday of the month. 	Sheri & Magellan will meet and finalize whether MQIT can be combined into the Tuesday Data Call schedule	Sheri & Don		

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	<ul style="list-style-type: none"> Kathy & Angie stated they prefer fewer meetings as schedules are busy. 				
	Status Report <ul style="list-style-type: none"> The number of requests for reconsideration remain low. 	Providers are encouraged to utilize the appeals process			Complete
Misc	Care Manager Coverage <ul style="list-style-type: none"> From the last meeting regarding backup coverage for Care Managers, Carl stated that if the Care Manager is out unexpectedly then supervisors find coverage for the day and providers should use the 1-800-424-0333 number to speak with the first available Care Manager. When the Care Manager knows that they are going to be gone for the day or for the week they will usually contact their providers and have a back up Care Manager assigned to handle their cases. 		Carl Chrisman		Complete
	Reauthorizations <ul style="list-style-type: none"> Magellan receives the faxes and gives to the appropriate Care Manager. Care Managers enter within 2 days of receipt. Care Managers work in a timely manner to get these reviewed. 	<ol style="list-style-type: none"> Providers should prepare reauthorizations at least two (2) weeks before the end of the authorization. Per the MQIT contact sheet, providers should contact Nikki Reifafski with 	Carl Chrisman		Complete

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	<p>questions on the reauthorization status.</p> <p>Pre-Auth errors</p> <ul style="list-style-type: none"> Error D/C compliance. Don stated they shouldn't be finding these except unknown. Only place to see preauthorization is on the web. <p>Reminder</p> <ul style="list-style-type: none"> Carl spoke about IPPC and other MRO and SA services. He stated that providers should be doing their preauthorization in the data system before they call the Care Managers. <p>Change of location or provider is new assessment needed?</p> <ul style="list-style-type: none"> Providers wanted to know if a client changes location or provider do they need to do a whole new authorization or can they continue with what was previously done. The client needs to have a current assessment or update if the client is seeing a new provider or changing locations. <p>Matrix Report</p> <ul style="list-style-type: none"> Don reviewed the November & December reports. <p>Duplicate Registrations</p> <ul style="list-style-type: none"> Don asks that people wait until Phase III of the administrative discharge. Don said the best thing provider can do is don't fix it by trying another registration. 	<p>Providers need to reauthorize clients.</p>	<p>Adminis- trative D/C Phase</p>		<p>Complete</p> <p>Complete</p> <p>Complete</p>

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	<p>Auth Modification Request Form and SS#</p> <ul style="list-style-type: none"> Incorrect SS # entries create a record on the system and that record needs to be deleted. Correct SS# needs to be entered into the correct format. <p>County of admission vs. County of residence and transfer</p> <p>This had been discussed previously and Sheri asked the Regions for feedback: Region 2- Where they reside at the time Region 3-Sent out no provider response Region 6- no feedback Region 5-Not many questions</p>	Finalize next meeting	III Sheri		Complete

Respectfully submitted,

Eva Abby
(Name of minute's taker)

January 27, 2011
(Date)

Sheri Dawson
(Name of Chair)

February 9, 2011
(Date)